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M.E. Marittima Emiliana S.p.A., as “The Company”, has always distinguished itself on the market due to the high technological level of its ships and for the quality of its service, which we intend as the capability to guarantee the compliance of its work to satisfy the requirements of the most demanding Clients and to anticipate their expectations. Company market reference points are the international Majors of the petrochemical sector who are particularly sensitive about the quality of service.

In this respect, the Company has implemented a Quality Management System within its organization, which has the following objectives:

- Ability to consistently provide transportation services in a safe, secure, healthy and environmental friendly way, that meet customers, applicable statutory and regulatory requirements;
- Facilitating opportunities to enhance customer satisfaction;
- Addressing risks and opportunities associated with its context and objectives;
- Assure the continual improvement of its Quality Management System.

To support this strategy and achieve above objectives, the Company and its Top Management:

- Identifies and periodically reviews the context of its organization, the interested parties, their needs and expectations.
- Defines and periodically reviews the scope of its QMS.
- Employs a process approach and risk-based thinking.
- Issues, maintains, implements and communicates the present Quality Policy.
- Demonstrates at all levels leadership and commitment with respect to the QMS and with respect to customer focus.
- Issues suitable quality objectives and plans for their achievement, by determining also risks and opportunities to be addressed and adequately managing changes.
- Identifies and provides the resources needed for maintaining and continually improving its QMS.
- Determines and provides the organizational knowledge, competence, awareness and communication.
- Plans, implements and controls all processes deemed necessary for QMS and its continual improvement.
- Assures proper identification of requirements of services to be provided, proper management of design and development, control of service provision and proper control of nonconforming products/services of new services if necessary.
- Adequately controls externally provided processes, products and services.
- Monitors, measures, analyses and evaluates its QMS performance, by means of internal audits and management reviews.
- Properly addresses nonconformities and implement corrective actions, if any and assures continual improvement of its QMS.

Company implements its Quality Management System in conjunction with the Environmental Management System, compliant with ISO 14001 Standard, and Safety Management System, compliant with International Safety Management System Code.

Top Management of the Company assures that this policy is implemented, understood and maintained at all levels of the organization, communicated within the organization and be available to interested parties, maintained as documented information, and periodically reviewed, at least on the basis of changes in the organization and its context.

The President





Rina Amoretti Alessandri
President

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